

AUTOTECH VAG Group Vehicles Service Schedule

Oil Change Service - Lubricant service

Inspection Service - 10,000 miles / 12 months

Longlife Service - 20,000 miles / 24 months



**Oil
Change**



**Inspection
Service**



**Longlife
Service**

LIGHTS AND ELECTRICAL SYSTEM

1	The headlight adjustment is checked		✓	✓
2	The battery security is checked. If fitted on Sharan, Toureg etc. the second battery is also checked		✓	✓
3	Battery condition and starting current is checked using Bosch Battery Tester		✓	✓
4	The front and rear light function are checked	✓	✓	✓
5	The interior and glove box lighting, the cigarette lighter, horn and warning lamps are checked		✓	✓
6	Visual check of driver and front passenger airbag for external damage		✓	✓
7	The function and settings of the windscreen washer and headlight washer system (if fitted) are checked. Washer fluid is topped up*		✓	✓
8	Wiper blades checked for damage and rest position	✓	✓	✓

INTERNAL / VISION

9	Check door / bonnet lock operation and lubricate locks, hinges and catches		✓	✓
10	Check windscreen wiper and washer condition and operation	✓	✓	✓
11	Top up windscreen washer reservoir with additive if required*	✓	✓	✓
12	Check / advise pollen filter condition, replace if necessary*		✓	✓
13	Check air conditioning system / temperature if applicable		✓	✓

ENGINE

14	Drain engine oil and refill with manufacturer approved grade oil*	✓	✓	✓
15	Oil filter is replaced*	✓	✓	✓
16	Pollen filter is checked and reported		✓	✓
17	If diesel fuel is compliant with DIN 590 is used, the fuel filter is drained (not V6 TDI)	✓	✓	✓
18	Condition of poly V-belt checked		✓	✓

19	The tension of the poly v-belt is checked – only engine without automatic tensioning roller		✓	✓
20	Check coolant hoses for leaks and condition, incl. header tank	✓	✓	✓
21	The engine and components in the engine compartment are inspected for leaks and damage	✓	✓	✓
22	The camshaft drive belt and the injection pump drive are checked – (V6 TDI only)		✓	✓
23	The coolant level and frost protection are checked and adjusted if required*		✓	✓
24	The fault memories of Engine Management self-diagnosis system is interrogated		✓	✓
25	Visual check of fuel system (incl. tank and cap)		✓	✓
26	Check / advise general oil leaks	✓	✓	✓
27	Timing belt replacement interval is check / report if due according to mileage / age	✓	✓	✓
BRAKES				
28	The brake pad thickness front and rear is checked	✓	✓	✓
29	The brake system is inspected for leaks and damage	✓	✓	✓
30	The brake fluid level is checked and Boiling Point test if last replacement cannot be identified*		✓	✓
31	The underbody sealant is inspected for damage, Brake pipe joints and connections applied with PTF grease		✓	✓
32	Check brake servo operation		✓	✓
33	Visual check of brake callipers for leaks and security	✓	✓	✓
34	Visual check of brake discs, shoes and cylinders for wear or damage	✓	✓	✓
35	Check security of hand brake linkages and travel and adjust if required		✓	✓
36	Check operation of handbrake	✓	✓	✓
STEERING / SUSPENSION				
37	Check condition of road springs		✓	✓
38	The fluid level of the power steering is checked and topped up where necessary	✓	✓	✓
39	Check steering / suspension components for wear and corrosion		✓	✓
40	Check steering rack gaiters condition		✓	✓
41	Check shock absorber condition and mounting, report any leaks		✓	✓

42	Check wheel bearings for excessive play or noise		✓	✓
DRIVE SYSTEM				
43	Check drive shaft gaiters for security and report any leaks	✓	✓	✓
44	The oil and/or filter in the Haldex coupling is changed (Extra cost if required if fitted)*		✓	✓
45	The manual gearbox / final drive oil level is checked, topped up if necessary*		✓	✓
46	Check for transmission oil leaks		✓	✓
47	The oil level in the final drive is checked for automatic gearbox if gearbox is not sealed unit		✓	✓
EXHAUST				
48	The exhaust system is checked for leaks, damage and secure fitting	✓	✓	✓
TYRES / WHEELS				
49	Check tyre condition and tread depth (inc. spare)	✓	✓	✓
50	Check / adjust tyre pressures	✓	✓	✓
51	Check condition and presence of spare wheel		✓	✓
52	Check damage, cuts bulges etc. of tyres	✓	✓	✓
FINAL CHECKS				
53	Carry out engine management system scan	✓	✓	✓
54	Reset vehicle service reminder where applicable	✓	✓	✓
55	Stamp service book	✓	✓	✓
* All service parts for Volkswagen, Audi, Seat, Skoda servicing schedules are Genuine Parts and oil is genuine Volkswagen approved oil according to VAG Longlife schedule				



HOW OFTEN SHOULD AN AUDI / VOLKSWAGEN BE SERVICED?

This will depend on your driving style and the service schedule you use.

Volkswagen offers two different service schedules: the fixed **Inspection Service** and the variable **LongLife Service**.

The conventional fixed Inspection Service schedule has fixed intervals for both the **Oil-change Service** and the **Inspection Service**, which are determined by time and distance (see table below).

With the variable **LongLife Service schedule**, the **Inspection Service** intervals are also fixed but the **Oil-change Service** intervals are variable. **Sensors** take account of driving style and conditions to determine when the **Oil-change Service** is required and the driver is informed via the on-board **service interval display**.

	Fixed Inspection Service	Variable Longlife Service
Recommended for:	Less than 10,000 miles per annum Mainly city/town centre driving Short Journeys	More than 10,000 miles per annum Motorway and main road driving Mainly longer distance journeys Constant speeds
Oil-change Service:	Fixed to every 9,000 miles* / 1 year	Variable to a maximum of 19,000 miles* / 2 year
Inspection Service:	Fixed to every 19,000 miles* / 2 year	Fixed every 19,000 miles* / 2 year

When a vehicle is frequently used in the following conditions, we recommend the vehicle is on a fixed schedule, regardless of mileage:

- **Uneconomical driving styles, i.e. heavy acceleration and braking, constant use of high revs**
- **High engine loading conditions, i.e. frequent towing and hill climbs**
- **When the engine mileage increased (e.g. more than 80.000 miles)**

* As indicated by the service interval display. Mileages are approximate as the Service Indicator system uses kilometers as its distance measurement.

The choice of service schedule will depend on journey type and mileage as well as individual driving style and conditions. The table above can be used for guidance but your Autotech can help you to determine the most suitable Service schedule for you based on your individual circumstances and preferences. We can set your vehicle's service intervals from Long Life Service to Fixed Inspection Service for free of charge. Please ask staff if you require this service.

Extra Works (Not required with every service):

- If **air filter, fuel filter replacement** is needed then **parts prices will be charged** along with appropriate labour costs for bleeding fuel system etc.
- If **brake fluid** replacement needed (Every 2 Years), price is £35 inc. VAT if taken with service otherwise £45 inc. VAT.
- **Air Condition Re-gas** service (Every 2 Years). Drain, Measure AC Gas and refill with specs. £39 inc. VAT
- **DSG Filter and Fluid** Replacement service (Every 40.000 Miles). £149 inc. VAT if taken with Service
- **Haldex Oil** change (Every 20.000 miles) £37, **Haldex Filter** (every 40.000 miles) £72 inc. VAT with Service

SUMMARY OF USUAL (BUT NOT ALL) SERVICE INTERVALS
(CHECK SERVICE BOOK FOR HISTORY)

Long Life Service	2 years OR 19.000 miles (Maximum)
Oil Change Service	1 year OR 9.000 miles
Inspection Service	2 years of 19.000 miles
Pollen Filter (inc. LongLife/Inspection Service)	20 000 miles
Brake Fluid Service	2 Years
Timing Belt Replacement every engines)	60 000 miles OR 4 years (usually, but not for
Fuel Filter	40 000 miles (diesel)
Air Filter	60 000 miles
Spark Plugs (Petrol Cars) engines)	Every 40 000 – 60 000 miles (not for every
Haldex Oil (where fitted)	Every 20.000 miles
Haldex Filter (where fitted)	Every 40.000 miles
DSG Gearbox Fluid and Filter	Every 40.000 miles

